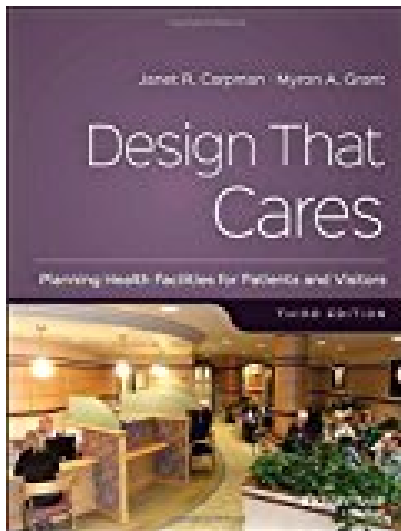


# Design That Cares Planning Health Facilities for Patients and Visitors J-B AHA Press S

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## BOOK DETAILS

- Author : Janet R. Carpmann
- Pages : 504 Pages
- Publisher : Jossey-Bass
- Language : English
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## **BOOK SYNOPSIS**

Design That Cares: Planning Health Facilities for Patients and Visitors, 3rd Edition is the award-winning, essential textbook and guide for understanding and achieving customer-focused, evidence-based health care design excellence. This updated third edition includes new information about how all aspects of health facility design - site planning, architecture, interiors, product design, graphic design, and others - can meet the needs and reflect the preferences of customers: patients, family and visitors, as well as staff. The book takes readers on a journey through a typical health facility and discusses, in detail, at each stop along the way, how design can demonstrate care both for and about patients and visitors. Design that Cares provides the definitive roadmap to improving customer experience by design.

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